

## SUMMER CLASSICS CONTRACT 2016 LIMITED WARRANTY

(EFFECTIVE 8/12/15)

A. Manufacturer's defects: all outdoor furniture products are warranted to the original purchaser to be free from defects in materials and workmanship as indicated below:

1. **N-dura resin wicker**

5 years on resin ultraviolet fading

2. **Powder coat finishing and paint finishing** (all powder coated and painted products)

3 years on powder coated and painted areas of frame finish (see limited ocean warranty for more details)

3. **Frame construction** (all products unless specifically notated otherwise)

5 years frame construction

4. **Component parts** (glides, bolts, wheels, Spring Pads etc.)

1 year from date of purchase. Replacement parts are available for purchase after the warranty period expires.

5. **Wrought iron and Stainless Steel**

Products are warranted to be free from "significant rust" caused by a manufacturer's defect for a period of (3) three years from the date of sale to the end user. All wrought iron products may exhibit small amounts of rust, which can be eliminated through occasional maintenance of the product. "Significant rust" is rust covering an area greater than one inch by one-half inch that reoccurs after maintenance suggested by Summer Classics is performed.

6. **Sling fabric**

1 year from date of purchase. Replacement parts are available for purchase after the warranty period expires.

7. **ABS Accessories**

1 year from date of purchase.

Manufacturer's defects on products include, but are not limited to, broken welds or product failure, including breakage or bending due to normal use. Manufacturer's defects on wicker products include, but are not limited to, substantial unraveling and resin breakage or tearing due to normal use.

### *Exclusions and Limitations*

#### **Limited ocean warranty**

THE MANUFACTURER'S WARRANTIES WITH REGARD TO THE FRAME FINISH ARE LIMITED TO ONE (1) YEAR ON SPECIFIED PRODUCTS NOTED ON THE MATRIX CHART. IF THE ORIGINAL PURCHASER PLACES THIS PRODUCT WITHIN ONE (1) MILE OF AN OCEAN ENVIRONMENT OR SALT WATER, OR AROUND SALT WATER POOLS OR INCLOSED POOLS, IN POOL SHELVES, AND IN ZERO ENTRY POOLS, THE FRAME FINISH ARE LIMITED TO ONE (1) YEAR WARRANTY.

5 years frame construction • does not include natural wood characteristics: splitting / checking / greying. Does not include natural Resysta material characteristics: natural fading or greying.

B. Finish damage: Summer Classics' furniture products are warranted to the original purchaser to be free from "significant oxidation" caused by manufacturer's defect for a period of three (3) years unless product is placed within one mile from the ocean (see limited ocean warranty for details). Summer Classics recommends washing your furniture with a mild liquid soap 2 or 3 times a year to ensure the resistance of oxidation. Chips are warranted to the original purchaser

caused by a manufacturer's defect for a period of one (1) year from the date of purchase. All furniture products may exhibit small amounts of oxidation or chips that can be eliminated through occasional maintenance of the products. (\*Please see below) significant oxidation or chips are defined as those occurrences that cover an area greater than one-half inch by one inch and that reoccur after maintenance suggested by Summer Classics is performed. Normal fading or scratches from normal use are not covered by this warranty

**\*Normal required maintenance procedure for finish defects (problems, issues):**

If the frame is chipped down to the bare substrate, we recommend sanding, with 400-grit sandpaper, only on the affected area. Next, apply matching color topcoat. Factory-matched touch-up paint may be available from summer classics contract. Touch up instructions can be found on our web site at [www.summerclassicscontract.com](http://www.summerclassicscontract.com).

C. Textiles (cushions, Sunbrella, non Sunbrella fabrics, sling and umbrella covers): including but not limited to, Sunbrella, non Sunbrella fabrics, cushion construction, and umbrella covers are warranted to the original purchaser to be free from defects in materials and workmanship for one (1) year from the date of purchase. Summer Classics recommends storing cushions inside when not in use. Cushions are not waterproof. To drain the water from cushions please unzip cushion then turn the cushion zipper side down, removing cores from the cushion slip is not recommended and will void the warranty. For cleaning instructions see cleaning guidelines on Summer Classics Contract website, [www.SummerClassicscontract.com](http://www.SummerClassicscontract.com). Machine drying a cushion slip (fabric) can result in shrinkage. Any alteration of cushion will void warranty.

D. Table tops and bases: only the tabletop and table base combinations found in the top and base compatibility chart are warranted. Faux, Resysta, and, Superstone are warranted to the Original purchaser to be free from defects in materials and workmanship for three (3) years from the date of purchase, and all other table tops are warranted as set out in section a according to their material. Annual sealing is required to maintain the warranty for all faux tabletops. Normal fading or scratches from normal use are not covered by this warranty

E. Motion pieces: motion pieces are warranted to the original purchaser to be free from defects in materials and workmanship for one (1) year from the date of purchase. This specific warranty does not include rockers with sleds, which are covered under their respective frame construction. Please note that there is a weight limit associated with the motion pieces of 250 pounds.

- F. Umbrella frames and bases:
1. Concrete and marble umbrella bases
    - 1-year frame • 1-year finish
  2. Cast aluminum umbrella base
    - 1-year frame • 1-year finish
  3. Cast iron umbrella base
    - 1-year frame • no finish warranty
  4. Umbrella frame
    - 1-year frame • 1-year finish

**What Summer Classics will do:**

Summer Classics will repair or replace any product covered by this warranty. Summer Classics reserves the right to choose between replacing and repairing a product, depending on the nature of the problem. In the event that the product is no longer available (this includes discontinued finishes), Summer Classics will provide a similar replacement as soon as possible. If replacement piece is part of complete set, only the defective product will be replaced with a similar piece and not the entire set. The warranty period of your product shall not be extended or renewed by the repair or replacement of, or compensation for the product. During the first year after purchase, Summer Classics will pay all freight costs associated with a warranty claim. During the second through fifth year after purchase, it is the responsibility of the purchaser to pay all freight costs.

**What the purchaser must do:**

A. Please call us to discuss your problem with a contract sales or customer service representative. The representative will give you a return authorization number to expedite the processing of your warranty claim. No product can be returned without a return authorization number. A customer service representative can be reached at (205) 358-9220. If the product being returned is not shipped back to Summer Classics within thirty (30) days of the replacement ship date, the rma will become void, and credit will not be issued.

B. In order to obtain warranty service, the purchaser must include with the defective product proof of purchase in the form of a bill of sale or receipted invoice.

C. Packaging - proper packaging of goods to be returned is the sole responsibility of the Purchaser. Please return the warranted item in the original packaging or in packaging that Provides comparable protection to the goods. Summer Classics cannot be responsible for providing the purchaser with packaging materials. Send warranted products to the following address:

**SUMMER CLASSICS - RETURNS DEPARTMENT, 3140 PELHAM PARKWAY PELHAM, AL 35124**

## WHAT IS NOT COVERED:

A. Summer Classics cannot be responsible for structural, paint, oxidation, or other damage that is the result of a) abuse or misuse of a Summer Classics product, b) normal wear and tear, or c) freight damage. d) Normal fading e) acts of god f) extreme climate conditions g) scratches from normal use are not covered h) damage due to the use of a non-breathable cover such as a plastic tarp) Damage to furniture caused by storage of furniture up side down is not covered by this warranty.

B. Summer Classics is not liable for incidental, special, or consequential damages. Some states do not allow the exclusion or limitation of incidental, special, or consequential damages so the above exclusion or limitation may not apply to you.

C. All Summer Classics products must be inspected upon receipt. Summer Classics is not responsible for Freight damage sustained either in the original shipment to the purchaser or in the return shipment for Warranty service. Any such freight damage is the responsibility of the freight carrier, and the purchaser should file a freight claim.

D. This warranty does not cover oxidation damage to specified (listed in chart below) product placed within one (1) mile of a salt-water environment, or around salt-water pools as stated in the limited ocean warranty. All other products that are not under the limited ocean warranty will be covered by original warranty.

E. Teak: Teak has oil that occurs naturally in the wood. Expect some of this oil to bleed out from the wood. In order to protect your cushions, bring them inside before the furniture gets wet. Stains from teak oil are not covered under warranty. Once the furniture has begun to form a silver-gray patina, it is no longer necessary to bring the cushions indoors.

This limited warranty is in lieu of all other expressed warranties, obligations or liabilities. Summer Classics limits the duration of any warranty implied by state law, including, but not limited to, any Implied warranties or merchantability or fitness for a particular purpose, to the duration of the Applicable warranty herein. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.

This warranty applies to Summer Classics products intended for contract purposes only.

# Warranty

SUMMER CLASSICS LIMITED CONTRACT WARRANTY

Please Note: Umbrella Frames, Umbrella Bases, And All Cushions/Fabric carry A 1-Year Warranty

COLLECTION	5 YEAR N-DURA RESIN WICKER	3 YEAR POWDER / PAINTED COATING FINISHES	5 YEAR FRAME CONSTRUCTION	1 YEAR LIMITED OCEAN WARRANTY (IF PRODUCT IS PLACED WITHIN ONE MILE FROM OCEAN)
AIRE	X	X	X	
ALYSSA	X	X	X	
ASTORIA	X	X	X	
ATHENA	X	X	X	
BALI (WL)		X	X	
BARCELONA		X	X	
BELIZE		X	X	
BENTLEY	X	X	X	
CAFÉ	X	X	X	
CAST TABLES		X	X	X
CHARLESTON		X	X	
CHARLESTON TEAK			X	
CLASSIC	X	X	X	
CLUB WOVEN	X	X	X	
CLUB TEAK			X	
CLUB ALUMINUM		X	X	
COAST				
CROQUET ALUMINUM		X	X	X
CROQUET TEAK			X	
DAVENPORT	X	X	X	
FAUX TABLES		X		
HALO	X	X	X	
LATTICE		X	X	X
LONDON	X		X	
MALTA (WL)		X	X	
MARINA		X	X	
MILANO	X	X	X	
MODERNA	X	X	X	
OCEAN (WL)			X	
OXFORD		X	X	X
PACIFIC			X	
PROVANCE		X	X	X
REGENT	X	X	X	
RESORT	X	X	X	
RESYSTA TABLES		X		
ROYAN	X	X	X	
RUSTIC	X	X	X	
SAHARA (WL)	X		X	
SEDONA	X	X	X	
SIERRA				
SKYE	X		X	
SLATTED TABLES		X	X	
SOMERSET		X	X	X
SOUTH BEACH	X	X	X	
SUPERSTONE TABLES		X		
TACK (WL)	X	X	X	
TERRAZZA		X	X	X
TETRA			X	
VERANO		X	X	X
WESTPORT		X	X	X
WIND	X	X	X	

All Other Products That Are Not Under The Limited Ocean Designation Will Be Covered By Original Warranty.

# About the Products

## Materials & Construction

### **WEATHER PROOF N-DURA RESIN™ WICKER**

Summer Classics' Weatherproof N-Dura Wicker offers the classical appearance of traditional wicker, with a construction that will literally last a lifetime. Our N-Dura Wicker has been tested to over 4,000 hours in direct sunlight and experiences no significant color change for five years. Whether situated under a covered porch or patio, or directly outside, it will withstand the elements and years of use far better than wicker constructed of wood and rattan. Summer Classics starts with a never rust, hand welded aluminum frame finished with a baked on paint overcoat. The N-Dura extruded resin material is then either hand or loom woven over the aluminum frame and the result is 100% weatherproof wicker easily cleaned with soap and water. We always design with comfort in mind, wide frames, wide armrests and high backs, and plush, oversized cushions available in all-weather fabrics.

### **CAST ALUMINUM**

Most of our aluminum molds are permanent molds, which give a much cleaner impression than a hand carved wood mold pressed into sand. A CNC machine regulated by a computer carves the permanent molds. We use a state of the art Nano-ceramic wash system to clean the raw aluminum prior to finishing. This state of the art cleaning system microscopically etches the aluminum casting assuring the powder has a surface that it can attach. Our ancient earth finish starts with a baked-on- powder paint coat that is ten times harder and thicker than a conventional wet paint and ends with a hand-applied antique accent. Where assembly is required, stainless steel hardware is provided.

### **Resysta**

Resysta is an environmentally friendly resin product composed of rice husks, salt, and mineral oil. This innovative material requires minimum care, and is weather resistant against the sun, rain, snow, or salt water, and is not affected by heat or humidity. In most products, it is applied as a laminate on an aluminum substrate. A specially formulated and tested adhesive is used to create the bond between the Resysta and aluminum. This adhesive is waterproof but compensates for the natural expansion and contraction of the Resysta and aluminum. This characteristic prevents cracking due to extreme temperatures.

### **TEAK**

Our teak collection is made from the highest marine grade teak available. All pieces utilize mortise and tenon construction for strength and durability. All hardware is stainless steel or marine grade brass.

### **WROUGHT ALUMINUM**

Our wrought aluminum features heavy wall thickness tubing, strengthened at stress points with galvanized steel inserts. We also use perfect, hand applied 360-degree welds, which are triple hand polished and all material receives a powder coated finish using high solid polyester, which is ten times thicker than wet paint.

### **WROUGHT IRON**

We use galvanized parts for the mesh, U channel, and other key areas prone to rust. Our finishes were developed for the automotive industry using a plating process, which gives the product the highest salt spray resistance available for outdoor use. We use the finest quality high carbon spring steel for our spring chairs for maximum comfort and resilience.

### **SUNBRELLA ROPE**

In collaboration with Sunbrella we have developed an exclusive all weather Rope for our Marina collection. The rope is constructed of solution dyed acrylic, same material used on Sunbrella fabrics. The rope is woven using the same twisting method used on traditional sailing rope. Please see the recommended cleaning instructions for Sunbrella fabrics for cleaning instructions.

## Suggested Maintenance – Fabrics

**Please note: Zippers are included for cosmetic purposes and added drainage only.**

*Do not remove THE FOAM CORES due to the tight fit and the difficulty with repositioning them when*

*reinserted.*

Fabrics are to be “spot cleaned only” and are not suited to machine washing / dry cleaning and machine drying.

#### **OUTDURA**

For regular cleaning: Fabric should be cleaned regularly to prevent excessive dirt from accumulating. Simply brush off any loose dirt and rinse with lukewarm water. To Clean: Use a solution of lukewarm water (not exceeding 100 degrees F) and a mild natural soap such as Ivory TM. Rinse thoroughly to remove excess soap. For light cleaning, avoid the use of detergents. For Stubborn stains: Bleach / water mixture may be used.

#### **SUNBRELLA**

To Clean: Spot wash with a solution of natural soap and lukewarm water. For stubborn stains: Fabric spot remover or a bleach/water mixture may be used.

#### **BELLA-DURA**

To Clean: Bleach may be used, however, spot cleaning with a water-based or solvent cleaner (mild soap) is all that will be required for most spills. Apply cleaning solution and blot with a clean, dry cloth. NOTE: Detergents will damage the water-resistant qualities of the fabric.

#### **SC Exclusive Fabrics**

To Clean: Clean these fabrics with water - based cleaning agents or water - based foam to removed overall soil. Many household cleaning agents are harmful to the color and life of a fabric. For regular cleaning: Frequently vacuum or lightly brush to remove dust and grime.

## Suggested Maintenance – Frames

#### **N-DURA RESIN™ WICKER | RESYSTA | SUPERSTONE**

Wash with a mixture of mild liquid soap and water.

#### **CAST ALUMINUM | WROUGHT ALUMINUM | WROUGHT IRON**

We recommend that you wash your furniture with a mild liquid soap such as car wash soap. If the furniture is scratched down to the bare metal, we recommend sanding, with 400-grit sandpaper, ONLY ON THE AFFECTED AREA. Next, apply matching color touch up paint. Factory-matched touch-up paint may be available from your retailer.

#### **TEAK**

Our natural teak furniture is untreated, because most people prefer it this way. After a time, all untreated natural teak will develop a silvery-gray patina. If this is the look you prefer, simply clean your teak once a year, with a soft bristle brush and a solution of mild liquid detergent and a small amount of household bleach dissolved in warm water. This will eliminate most of the dirt, air pollutions and algae. If you prefer to maintain the original teak color, clean your furniture and apply a coat of teak sealer. Teak sealers are available at many furniture retailers, and local hardware stores, and will include application directions. Teak sealer will need to be reapplied according to conditions and exposure. Summer Classics does not recommend the use of teak oil. Weathered Teak is a hand-applied oil-based finish designed to achieve an out-of-the-

box, aged teak appearance. The raw wood is distressed to achieve the aged texture and to open the pores creating adhesion for the multi-layered Weathered Teak finish.

#### **FAUX STONE TABLE TOPS**

For general cleaning, any mild liquid soap and warm water will clean up most spots and spills. Harsh or abrasive chemicals or those chemicals that contain severe amounts of chlorine, acid or petroleum based solvents must be avoided. For grout stains, most retail grout cleaners available will be effective. Over time, these grout cleaners may remove the protective sealer that was applied to the table during manufacturing. If necessary, simply reseal the tabletop using any commercially available tile and grout sealer. Follow instructions from the manufacturer of the sealer for proper application. Make sure the sealer is applied in a water thin coat as build up can cause discoloration. Although designed for outdoor environments, we recommend that you cover or store your table top in climates that are subject to severe long winter weather. With proper maintenance and care, these tabletops will provide you with years of trouble free use.

#### **STONE TABLE TOPS**

In order to maintain and preserve the appearance of stone, and it's resistance to staining, Summer Classics recommends resealing your tabletop annually using a penetrating stone sealer, available at most home improvement or hardware stores. For routine cleaning, use a mild liquid soap and water solution with a soft cloth. Rinse and dry thoroughly. Our grout is manufactured with a stain resistant sealant. Even so, spills should be wiped up promptly. Red wine and citrus juice left for prolonged periods of time can affect the natural stones' appearance and resistance to stains. Care should be taken in the handling of your tabletop. Although the core construction is virtually indestructible, the stones may be damaged if the table is handled improperly, such as rolled on a hard surface. Due to the heavy weight of these tops, they are floating and require no attachment hardware to our table bases. We do suggest the use of adhesive cork tabs, to limit movement. Our stone tops also require special handling upon receipt and delivery.

#### **CUSHIONS**

Do not remove foam from any cushion.

Cushion care varies considerably depending on the type of fabric used. Please refer to current pricelist for specific maintenance suggestions. Please have the fabric name or number available.